



MAINTENANCE HELPFUL TIPS

Placing a Service Call

The Maintenance Request Numbers are 321-779-9785 or 321-613-3810. This line is available to you 24 hours a day for all of your routine and emergency service requests.

Please note response times as follows:

Emergencies – 1 hour

Urgent – 4 hours

Routine – 72 Business hours to respond and 5 Business days to complete

Permission to Enter

The maintenance service will ask if we have permission to enter. If you say yes, we will respond to your service request in accordance to the above response times. The only time we will not enter your home is when there is a child under the age of 18 without adult supervision or if your pet is not secure.

If you do not give us permission to enter, we will still respond in accordance to the above response times, however, if you are not home we will not be able to complete your service request. We will be happy to contact you, at your request as long as you provide us with your contact information when placing your service call.

Light Bulbs

Our maintenance staff will provide you with light bulbs for all florescent lighting, specialty appliance lighting and for the high fixtures in the living rooms. Simply call the maintenance request line and place a work order and we will send a technician to your home to install the light bulbs.

AC Filters

We have upgraded our AC filters. Our filters are now rated for 90-day use and will be changed out by our maintenance technician during the home's quarterly maintenance. If you would like to change your filter before the 90-day home maintenance, you can pick one up and replace it at your cost.

Pest Control

Patrick Family Housing offers this service for our residents. Stark Exterminating will perform exterior preventive pest control treatments to all of the housing areas in our community.

You may request interior treatments as needed, however this service is only provided on Wednesdays.

Please call the leasing office by COB on Tuesday if you would like to have service on Wednesday. Call 321-779-9785 or 321-613-3810 to request pest control service.



Please see below for your Preventive Pest Control service schedule:

FEB / JUN / OCT

Comanche Trail
Marlin Cove
Mermaid Cove
Cree Trail
Hopi Trail
Porpoise Cove
Breakers Lane
Stormy Lane
Scrub Jay Run
Flicker Circle

MAR / JUL / NOV

Iroquois Trail
Pequot Trail
Sandollar Cove
Sequoia Trail
Bear Run
Panther Run
Coyote Run
Cougar Run
Alligator Run
Harrier Avenue
Laughing Gull Lane

APR / AUG / DEC

Sea Mist Cove
Shoshoni Trail
Starfish Cove
Ute Trail
Surfside Cove
Dusky Run
Parrot Run
Jaguar Run
Merlin Avenue
Shrike Drive

MAY / SEPT / JAN

Riverside Trail
Angel Fish Cove
Arapaho Trail
Bonita Cove
Cherokee Trail
Chickasaw Trail
Coquina Cove
Choctaw Trail
Thunder Lane
Reef Court
Dowitcher Drive

Trash, Recycle, and Bulk Pick Up

South Housing (Pelican Coast)

Monday – Recyclables* and Yard Waste (must break down and place into your large green trash bins)

Tuesday and Friday – Trash

Thursday – Bulk

River's Edge, Oceanside and Reef Court Housing (On Base)

Monday – Recyclables* and Yard Waste (must break down and place into your large green trash bins)

Tuesday and Friday – Trash

Thursday – Bulk

BOTH NEIGHBORHOODS

***(cardboard boxes do not go out with the recyclables; these should be put out on Tuesday or Friday with your regular trash for bulk pickup.)**

Bulk Items – (i.e. old furniture, appliances, etc.) – Simply call the office at 321-779-9785 or 321-613-3810 and we will contact Waste Management bulk line on your behalf to schedule a pickup.