PATRICK INSIGHTS NEWS & STORIES



HAPPY NEW YEAR!

Try something new this year! Scrap that long list of goals!

Choose just <u>one word.</u>

One word you can focus on every day, all year long... One word that sums up who you want to be or how you want to live.

It will take intentionality and commitment, but if you let it, your one word will shape not only your year, but also you. It will become the compass that directs your decisions and guides your steps. What's your word?

#OneWord365

Christmas Tree Pick-Up

Christmas tree pick-up is scheduled for Wednesday, January 8th, 2020. Depending on the amount of trees picked up on Wednesday, if need be, Waste Management will also pick up on January 9th.

Be sure to place your trees out by the curb on the evening of Tuesday, January 7th. If your tree is not picked up after January 9th, please call our offices at (321) 613-3810 or (321) 779-9785





Our President's Message

As we welcome a new year and a new decade, I want to take this opportunity to restate our commitment to our residents. Over the past year, we have been working diligently to rebuild your trust, by doing some "big things", such as adopting the "Hunt Standard" for residentinitiated service requests and rolling out a mobile application for residents to submit and track work orders in real-time. But we have also done the "little things," in comparison – those actions that receive less attention, but can impact our residents' lives. One example is our "Hunt Heart" program. This program is designed to address the needs of our new residents, deployed spouses, recently returned spouses, those suffering a family crisis, and those who may be in need of information about or access to social services through military or civilian sources. For example, we provide extra maintenance assistance to deployed spouses when requested, such as removing a Christmas tree, mowing a lawn, or hanging a picture. While we are proud of the significant progress we have made over the past year, our work is far from done. We hope that you are already seeing the benefits of the changes we have made and we look forward to continuing to hear from you on things we can still improve.

John Ehle President Hunt Military Communities







NATIONAL BLOOD DONOR MONTH



December Yard of the Month Winners

Congratulations to the Kendrick Family, the Waltz Family & the Volny Family on winning our December Yard of the Month - Holiday edition! We LOVED seeing all of your Holiday decorations during our drive-arounds! We're back to the best kept lawn & landscaping for January 2020 winner receives a \$50 gift card.

Toys for Tots

Thank you to everyone that donated to our Toys for Tots drive! We donated over 25+ new, unwrapped toys to children in need this Holiday season. Congratulations to the Flores family for winning our raffle drawing!

Maintenance Tip of the Month

Freshen Up Your Garbage Disposal

Use citrus fruit peels. A great natural way to freshen up your garbage disposal and leave your kitchen smelling great is to grind up a handful of citrus peels. Any citrus fruit will do -orange, lemon, grapefruit, lime. The citric acid in the peels will clean the blades and eliminate odors.

Afterwards, add some spice, rosemary oil, or lavender oil for an even fresher scent.

https://www.facebook.com/PatrickFamilyHousing/

We are committed



to 5 STAR Service! Community Director - Katie Bowse Maintenance Director - Jacob Guynn Leasing Specialist - Jacqueline Zavala Community Manager - Nancy Free Maintenance Manager - Mike Alf

Community Manager - Brittany Dolan Resident Services Specialist - Mary Hughes Resident Services Specialist - Bobby Gantt

SAVE THE DATES

January 1st-5th

Rent is due - Offices Closed New Year's Day

January 6th

Rent is late

January 8th

Christmas Tree Pick-Up

January 9th

National Law Enforcement Appreciation Day Facebook "Selfie" Challenge!

January 17th

National Popcorn Day - Free Popcorn @ both office locations

January 20th

Martin Luther King Day

Pest Control is available weekly on Wednesdays. Please call in Tuesdays by 4pm for service on Wednesday

Maintenance Self-Help Kiosk

Want to just change that light bulb yourself? Grab it on your way home and you don't have to wait on maintenance! Check out the other items and details below! Our Warehouse Technician, Aaron, will be happy to assist you!

Where: Maintenance Shop at 5442 Stormy Lane in Oceanside (across from the CDC) When: Monday & Wednesdays: 1pm-4pm Tuesdays: 8am-12pm

Items Available: 9 Volt batteries for smoke detectors, Vertical Slats, Grass Seed, Light Bulbs, Oscillating sprinkler head, Touch up paint, Blind wands, Outlet Covers, Kitchen Sink Strainer Basket, Range Hood Vent Filter, Toilet Plunger

> Maintenance Technician - Dave Pena Maintenance Technician - Benjamin Knowlton Maintenance Technician - Richard Randall Maintenance Technician - Ron Riegel Maintenance Technician - Michael Ruth Maintenance Technician - Joe Barbee Warehouse Technician - Aaron Holben